

## PRODUCT SERVICE REPORT NORTHROP GRUMMAN SPERRY MARINE

PSR#: 759766

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## Post Incident



## PRODUCT SERVICE REPORT NORTHROP GRUMMAN SPERRY MARINE

PSR#: 759763

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MEADQUARTERS: SPERRY MARINE • 1070 SEMINOCE YAME, • GMARLOTTESVILLE, VA 22801-2881 LISA (434) 474-3000 ATTENTION: TEATIS AND CONDITIONS DI REVERSE EIDE.

REGIONAL OFFICE

RSP0049R
01/30/08
System PSR's - All
1970-01-01 thru 2008-01-30
14

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Ship: COSCO BUSAN Ship No: 36645893 PCC: V31 - VMS Navigation Sys No: 94593279

System Text: VMS VT Serial: N/A Serial Loc: UNIT Mod Code: Rel Lv: Sys Status: N

PSR: 759766 Type: C SSC: SEATTLE MSE: TAYLOR Dt: 07-11-17

PSR Entry Dt: 07-11-20

Ship# 36645893

(COPY VMS DATA) TRAVELLED TO OAKLAND TO RETRIEVE VMS DATA LOG DATA FOR 6-NOV-07 ARRIVAL AND 7-NOV-07 DEPARTURE. WAS DECIDED TO IMAGE HARD DRIVE FROM VMS 3. A COPY WAS GIVEN TO US. ALSO NTBS REQUESTED FLOPPYCOPIES OF DATA LOG FOR 3,5,6 AND 7 NOV. 07

PSR: 759764 Type: C SSC: SEATTLE MSE: TAYLOR Dt: 07-11-12 PSR Entry Dt: 07-11-14 PSR Entry Dt: 07-11-14

Ship# 36645893

(VERIFY OPERATION) UPS WORKING CORRECTLY AND PROVIDING GOOD DATA TO VMS. TRACKING 5 AT THIS TIME WITH GOOD SIGNAL STRENGTH.

PSR: 759762 Type: C SSC: SEATTLE MSE: TAYLOR Dt: 07-11-12

PSR Entry Dt: 07-11-14

Ship# 36645893

1VERIFY OPERATION) CHECK RADAR ON ALL SCALES OK. RADAR HAS GOOD TARGETS, AND VIDEO, ABLE TO AQUIRE AND TRACK TARGETS. ALARMS GENERATED FOR LOST TARGET AND CPA LIMITS. VERIFIED BEARING AND RANGE OF 7 DIFFERENT TARGETS IN DIFFERENT QUADRENTS OK. BOTH RADARS PAINTING TARGETS IN SAME LOCATION. ABLE TO SEE BRIDGE RACON BEACONS ON RADAR DISPLAY. RADAR HAS GOOD GYRO AND POSITION DATA. PERFORMED SYSTEM BIST TEST, MAGNETRON CURRENT 4.8 H/V 540 VOLT 30 VOLT SUPPLY= 31 VOLTS 12 VOLTSUPPLY= 12.1 BIST TEST PASSES. RADAR OFFSET 353.7 TRIG DELAY 60 BRIDGE HEADI NG AND RANGE WITH HEADING OF VESSEL= 151 RANGE 3.90 BEARING 338 RADAR OPERATING CORRECTLY AT THIS TIME

PSR: 727873 Type: C SSC: SINGAPORE REP MSE: NEO Dt: 06-04-25
PSR Entry Dt: 06-07-19

Ship# 36645893

BOARDED VESSEL. RETURNED THE REPAIRED COMPUTER TO VESSEL, IN WORKSHOP. HAVE FOUND THE COMPUTER MOTHERBOARD WAS DEFECTIVE. REPLACED THE MOTHERBOARD. POWERED UP COMPUTER AND FOUND WINNT WAS NOT STARTING UP PROPERLY DUE TO THE PREVIOUS PROBLEM. REFORMATED THE HARDDISK, RE-INSTALLED WINNT, VMS-VER 5.5 SOFTWARE. COPIED ALL VP, CONFIG.NI, MENU.INI BACK TO COMPUTER. RE-INSTALLED THE NETWORK DRIVER. POWERED UP VMS-3 AND FOUND IT WAS RUNNING, INSTALLED THE C-MAP TO VMS-3. FOUDN THE PASSWORD GIVEN BY CMAP WAS NOT VALID ANY MORE DUE TO HARD DISK WAS FORMATTED. VMS WAS WORKING SATISFACTORILY. GIVEN THE USER.USR FILE TO CAPTAIN FOR REQUEST OF NEW CMAP LICENSE NUMBER. PART-1 MOTHERBOARD H-P III.

PSR: 727866 Type: C SSC: SINGAPORE REP MSE: NEO Dt: 06-04-15

PSR Entry Dt: 06-07-19

Ship# 36645893

BOARDED VESSEL. FOUND VMS-3 IS NOT ABLE TO START UP AT ALL. B10 IS NOT UNNING. SUSPECT SOME HARDWARE FAILURE. BROUGHT BACK THIS COMPUTER

RSP0049R System PSR's - All Page 2 01/30/08 1970-01-01 thru 2008-01-30 14:56:46

Ship: COSCO BUSAN Ship No: 36645893 PCC: V31 - VMS Navigation Sys No: 94593279

HP VECTRA VL400DT S/N US05004216 FOR WORKSHOP REPAIR. TEMPORARILY SHIFTED THE SECURITY BLOCK TO VMS-1. VMS-1 DETECT IT AND RUNNING NORMALLY. VESSEL WILL BE BACK ON 01 MAY 06.

PSR: 724414 Type: C SSC: ROTTERDAM MSE: DIJK Dt: 06-03-23

PSR Entry Dt: 06-04-19

Ship# 36645893 FOUND NOT POSSIBLE TO LOAD CMAP ON VMS-1. TRACED FAULT IN A WRONG DRIVER LETTER. CD1=E CD2=F. READ CP ON DRIVE E. FOUND ALL OK. FOUND NO LICENSE INFORMATION ONBOARD. CREATED USER.USR FILES TO GET NEW CMAP LICENSE WITH THE NEW LIC KEY. FOUND ALL OPERATING OK. INSTALLED ON VMS AND VMS3 A NEW DVD READER. (NEW CMAP CARDS ON DVD NOW).

PSR: 688504 Type: C SSC: HAMBURG MSE: SCHOBER Dt: 05-04-22

PSR Entry Dt: 05-06-21

Ship# 36645893 UPDATED VMS STATIONS TO NEW SOFTWARE. FOUND DATA FAILURE ON CONNING STAION. HARD DISK DEFECTIVE. ALSO 4 CD-DRIVES OUT OF ORDER. WENT TO SHOP TO GET SPARE. REPLACED DEFECTIVE DRIVES. INSTALLED WINDOWS NT, SERVICE PACK AND NEW 5.5 VMS SOFTWARE. RE-CONFIGURED ECHOSOUNDER TO SEND DBT MESSAGE. CHECKED FUNCTION OF ALL THREE NODES AND FOUND WORKING SATISFACTORILY. DEIVERERED NEW REPEATER GLASS FOR WING UNIT AND TOOK WRONG SEND DEVICE BACK TO LOCAL STOCK.

SR: 578586 Type: C SSC: SINGAPORE REP MSE: TALIP Dt: 04-08-23

PSR Entry Dt: 04-11-16

Ship# 36645893 UNLOCKED THE VMS COMPUTER AND CHANGED THE CONFIG.EXE SO THAT THE VMS WILL NOT HAVE AUDIBLE ALARMAS REQUESTED BY CAPTAIN. ALSO UPDATED THE C-MAP IN THE NAV AND PLANNING STATION. FINAL TESTED THE VMS AND FOUND WORKING SATISFACTORILY.

PSR: 564503 Type: W SSC: KOREA MSE: KOREA AGENT Dt: 03-09-16

PSR Entry Dt: 03-10-22

Ship# 36645893 I SENT "USER.USR" FILE TO C-MAP KOREA FOR THE USER PASSWORD FOR VMS-1 & 3 IN HANJIN CAIRO, SO TO RECEIVE THE USER PASSWORD FROM C-MAP KOREA. ONBOARD VESSEL INSTALLATION WITH C-MAP KOREA. ONBOARD VESSEL, INSTALLATION WITH C-MAP AT VMS 1 AND 3 AND OPERATION TEST WITH FUNCTION TEST,. FOUND THAT NORMAL OF VMS-3 BUT VMS 1 IS INCORRECT. THE PASSWORD ALSO APPEARED LICENSING FAILURE ON VMS-1 DISPLAY. THEN RE-INSALLED VMS PROGRAM AND SENT USER.USER FILE TO C-MAP KOREA, RECEIVER'S NEW PASSWORD FROM C-MAP KOREA. FOUND THAT NORMAL. CAPTAIN WAS SATISFIED WITH OPERATION.

PSR: 622329 Type: W SSC: LONDON MSE: SMITH Dt: 03-08-18
PSR Entry Dt: 03-10-24

Ship# 36645893 TNSTALLED WINDOWS NT 4.0 SERVICE PACK 5 VMS-VT VER 4.6. LOADED DRIVERS. MATROX DISPLAY, ROCKET PORT AND PSC AND 3 COM ETNERNET DEFRAG S/W AND CROBAT READER. TESTED SYSTEM AND ALL WORKING OK. C-MAP CHART DATABASE

Ship: COSCO BUSAN Ship No: 36645893 PCC: V31 - VMS Navigation Sys No: 94593279

NOT REGISTERED CORRECTLY.

PSR: 6233621 Type: W SSC: HAMBURG MSE: WENDT Dt: 03-08-15

PSR Entry Dt: 03-10-07

Ship# 36645893

DISABLED TRACK STEERING POSSIBILITY FROM SPERRY VMS SYSTGEM TO AUTOPILOT SPERRY ADG 3000. CHECKED AUTOPILOT AT DOCK SIDE. NO COMMUNICATION TO VMS ANYMORE. ALL OTHER FUNCTIONS SATISFIED.

PSR: 633854 Type: W SSC: HAMBURG MSE: WENDT Dt: 03-08-15
PSR Entry Dt: 03-10-07

Ship# 36645893

CHECKED VMS SYSTEM. CONFIGURED VMS-2 PORT 8 VIA CONFIG.EXE TO TX NMEA VTG, HDT, GLL, ROT, VBW. CHECKED OUPTUT AND CONNECTED IT TO AIS SYSTEM. WORKING OK. AUTOPILOT NAV FAUNCTION DISABLED. DURING WORK FOUND PROBLEM ON VMS-1 WORKSTATION. WILL ARRANGE FOLLOW UP SERVICE NEXT PORT IN UK. SPARE PARTS WILL BE ARRANGED. HARD DRIVE HAS TO BE RENEWED. FAULT ON DI # SECTIONS.

PSR: 564458 Type: W SSC: KOREA MSE: KOREA AGENT Dt: 03-08-08

PSR Entry Dt: 03-10-22

Ship# 36645893

ON BOARD VESSEL CHECKED VMS-1 AND VMS-3. VMS-1 WORKING NORMALLY AND INSTALLEAD THE C-MAP CHART. APPEARED ON DISPLAY "SUCCESSFULLY INSTALLED :-MAP WORLD-137", BUT DISAPPEAR DETAIL CHART, ONLY DISPLAYED THE "WORD-WORD" CHART. APPEARED "LICENSEING FAILURE" IN THE READ C-MAP LICENSE MENU BOX. NEED NEW LICENSE PASSWORD FROM C-MAP COMPANY. VMS-3-NOT WORKING AND COULD NOT INSTALL C-MAP CHART. FOUND OUT THAT HARD DISK FAULTY AND THEN REPLACED HARD DISK AT VMS-3 COMPUTER WORKING NORMALLY, BUT SAME PROBLEM AS ABOVE VMS-1 PLEASE CONTACT C-MAP COMPANY.

PSR: 563649 Type: W SSC: KOREA MSE: KOREA AGENT Dt: 03-07-14 PSR Entry Dt: 03-07-28

Ship# 36645893

ONBOARD VESSEL CHECKED VMS-VT SYSTEM. FOUND THAT HEADING, RATE OF TURN, TURE WIND, WATER AND GROUND SPEED SENSORS NOT WORKING ON THE CONNING DISPLAY. FOUND THAT LAN CONNECTOR NO GOOD CONNECTION NETWORK HUB UNIT AND THEN CHANGED CONNECTOR SOCKET FROM PART 2 TO PART 4. WORKING IN NORMAL CONDIITON OF CONNING DISPLAY.

PSR: 604290 Type: W SSC: LONG BEACH MSE: PETERSON Dt: 03-02-05 PSR Entry Dt: 03-07-11

Ship# 36645893

FORMER EMPLOYEE REFUSED TO DO PSR. THIS PSR SUBMITTED PER INSTRUCTIONS FROM SUPERVISOR ROBERTO SEMINARIO 7-11-03.

PSR: 5633831 Type: C SSC: KOREA MSE: KOREA AGENT Dt: 02-12-17 PSR Entry Dt: 03-01-20

Ship# 36645893

WHEN ONBOARD VESSEL CHECKED DESKJET MP840C RINTER. CHECKED BY PRINTER IP840C WAS ERROR INDICATOR "INK FAULT". CHECKED MONO INK JET (BLOCK

Ship: COSCO BUSAN Ship No: 36645893 PCC: V31 - VMS Navigation Sys No: 94593279

WWR) WRONG TYPE. INSTALLED (EX-HP5164EE GROUND TO BE REPLACED. THIS TYPE (HP C U15T).

PSR: 424629 Type: W SSC: LONG BEACH MSE: MARTELL Dt: 02-12-05

PSR Entry Dt: 02-12-18

Ship# 36645893 RECEIVED CALL AFTER MSE PETERSON HAD UPDATED CHARTS. INTERMITTENT PROBLEM OF SECURITY BLOCK MISSING. PROCEEDED TO VESSEL AND DISCONNECT PRINTER. NORMAL OPS. ABLE TO READ SECURITY BLOCK. ATTACHED PRINTER. UNABLE TO READ. PRINTER HAS LOW INK ALARM. PROCEEDED TO LOCAL STORE AND PURCHASED COLOR/BLACK INK CARTRIDGES. AFTER TESTING/INSTALLING, SAME CONDITION OF FAULT. PRINTER IS DEFECTIVE AND NEEDS TO BE REPLACED. WILL ORDER FROM C'VILLE. 840C DESKJET HP. VMS IN NORMAL OPS OTHER THAN PRINTING.

PSR: 424791 Type: W SSC: LONG BEACH MSE: PETERSON Dt: 02-12-04

PSR Entry Dt: 02-12-18

Ship# 36645893 AS REPORTED, VMS IS UNABLE TO UPDATE CHART CATALOG WITH NEW CMAP DATA BASE. UPON TROUBLESHOOTING OBSERVE SEQUENCE OF UPLAD OF CMAP CHARTS NOT ADVISING OR WARNING THE OPERATOR TO UNINSTALL ALL DBASE OF ALL COMPUTERS. PROCEED TO CLEAR DATABASE AND RELOAD ALL MODES (VMS 1 & 3) WITH CHARTS. TEST AND NOW NORMAL. NOTE: OPERATOR MANUAL DOES NOT REFLECT PROCEDURE OF JMAP LOAD ON A MULTIPLE VMS NODE SYSTEM.

PSR: 563812 Type: W SSC: KOREA MSE: KOREA AGENT Dt: 02-11-09

PSR Entry Dt: 02-11-11

Ship# 36645893 FAULT OCCURRED ON VMS-1 INTERSWITCH TRANSCEIVER SELECTION FAILS WHEN SELECTED RADAR A-S BAND IN NAV STATION RADAR DISPLAY CONTROL XCVER SELECT MENU. CHECKED CABLE WIRING WITH ALL INTERNAL CABLES CONNECTION AND THEN CHANGED VMS CONNECTION FROM DCU-D CHANNEL TO DCU-C CHANNEL IN THE RADAR INTERSWITCH UNIT AND THEN BOTH RADARS CAN SELECT WITHOUT ANY FAULT AT VMS NAV STATION. NOW RADAR DISPLAY CONTROL FUNCTION IS WORKING NORMALLY IN NAV STATION.

PSR: 563610 Type: W SSC: KOREA MSE: KOREA AGENT Dt: 02-08-24

PSR Entry Dt: 02-10-01

Ship# 36645893 WENT ONBOARD VESSEL AND THEN FOUND NO MATCH BETWEEN RADAR OVERLAY AND C-MAP CHART ON THE VMS 1. SO I CHECKED RADAR SETUP MENU ON THE VMS1 AND SELECTED INSTALLATION BUTTON IN THE RADAR SETUP MENU. THEN I FOUND ALL SETTINGS IS ZERO. SO RE-ADJUSTED X-POSITION, S-POSITION AND ANGLE. NOW RADAR OVELRAY IS GOOD MATCH WITH THE C-MAP CHART AND SHIPS OFFICERS SAID NO TRACKING IN THE RADAR DISPLAY WHIEL RUNNING A GC-LEG. THE RADAR SHOWS WRONG IFNORMATION-GCC THE CURRENT TRACK, BUT I CANNOT FIND ANY PROBLEM.

PSR: 474147 Type: W SSC: HONG KONG MSE: SINONGCO Dt: 02-08-19

PSR Entry Dt: 02-09-13

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Ship: COSCO BUSAN Ship No: 36645893 PCC: V31 - VMS Navigation Sys No: 94593279

ATTENDED ONBOARD. CHECKED THE VMS VT AND CONFIRMED REPORTED PROBLEM. CONTACTED SPERRY HEADQUARTERS AND THEY GAVE ADVISE TO RUN THE CONFIG.EXE. DUE TO LIMITED STAY OF VESSEL IN PORT AND LACK OF INFORMATION, UNABLE TO RUN THE CONFIG.EXE. FOLLOW UP SERVICE REQUIRED NEXT SUITABLE PORT WITH COMPLETE INFORMATION FROM THE INSTALLER.

PSR: 425770 Type: C SSC: LONG BEACH MSE: SEMINARIO Dt: 02-07-30

PSR Entry Dt: 02-08-21

Ship# 36645893

AS REQUESTED BY GERMANY, ARRANGED 2 UPS TO BE CLEARED FROM WESTERN OVERSEAS AND BE DELIVERED TO VESSEL. UNITS CAME WITH NO CABLES TO CONNECT POWER IN AND OUT. BRACKETS PROVIDED WILL NOT SECURE UNIT PROPERLY. BOUGHT INST MAT TO CONNECT AND SECURE UNIT PROPERLY. BOUGHT INST MAT TO CONNECT AND SECURE TWO UNITS TO MOUNTS. CONNECTED AND TESTED. UNITS WORKING PROPERLY, DISPLAYS RESPONDING NORMALLY. NOW BOTH PORT AND STB RADAR DISPLAY BACKED UP BY UPS'S EACH.

PSR: 425771 Type: W SSC: LONG BEACH MSE: SEMINARIO Dt: 02-07-30

PSR Entry Dt: 02-08-21

Ship# 36645893

REPORTED WHILE ON VMS NAV MODE. CALCULATED VMS XTE DIFFERENT FROM TRACK ERROR DISPLAYING ON RADAR. RADAR TRACK PRESENTATION IS COMING ROM GPS AND SETTINGS OF RADAR FOUND NOT PROPER ANTENNA POSITION OFFSET VAY OFF, THUS WOULD EXPLAIN DIFFERENCE. UNABLE TO FULLY TEST ALONGSIDE. HAS TO BE TESTED AT SEA.

PSR: 425774 Type: W SSC: LONG BEACH MSE: PETERSON Dt: 02-07-30

PSR Entry Dt: 02-08-23

Ship# 36645893

RELOADED PROPERLY C-MAP CHARTS IN EACH COMPUTER. VMS-1 HAD OLD CATALOG THUS CAUSING CONSTANT ALARMS AND NOT WORKING PROPERLY. NOW ALL CHARTS DISPLAYING PROPERLY. ALSO REVIEWED OPERATORS PROCEDURE WITH CREW AS REQUESTED. NORMAL OP OF VMS.

PSR: 563988 Type: W SSC: KOREA MSE: KOREA AGENT Dt: 02-07-11

PSR Entry Dt: 02-07-16

Ship# 36645893

ONBOARD VESSEL CHECKED VMS AND FOUND CANNOT LOAD C-MAP CHART AND ALSO HAS BEEN UPDATED C-MAP BY THIS SHIP AND THE I TRIED AGAIN TO ENTER LICENSE, BUT SAME PROBLEM. UNINSTALLED UPDATE CHART AND THEN INSTALLED OLD CHART. ALSO ENTERED OLD LICENSE AND RE-LOADED CHART. NOW CHART LOADING IS NORMAL, BUT THIS IS OLD CHART. IF UPDATE C-MAP NEEDS NEW LICENSE NUMBER FOR THE UPDATE CHART.

PSR: 591079 Type: W SSC: HAMBURG MSE: GERMANY AGEN Dt: 02-04-09

PSR Entry Dt: 02-05-24

Ship# 36645893

BOARDED VESSEL. DISABLED DO SHIP SAFETY. CHECKING BODL=TRUE TO FALSE. TH IN THE CONFIG.SYS. CHECKED VMS AFTER RESTART AND FOUND WORKING IN JOOD ORDER.

Ship: COSCO BUSAN Ship No: 36645893 PCC: V31 - VMS Navigation Sys No: 94593279

PSR: 542257 Type: W SSC: NEWCASTLE MSE: SMITH Dt: 02-01-17

PSR Entry Dt: 02-02-08

Ship# 36645893

FOUND SETTINGS IN SYSTEM/SAFETY CONFIG/LOCKAMEND=12, SAFETY DEPTH=10M AND SAFETY HEIGHT=1111M. CORRECTED THESE TO LOCKAMEAD=3 MIN SAFETY DEPTH=5M AND SAFETY HEIGHT=55M. ALSO FOUND ONE VOYAGE PLAN WITH SAFE DEP OF 990,000M. ALL OTHER WITH SAFETY DEPTH OF 30M CORRECTED. THIS TO 6M ON ALL CURRENT VOYAGE RANGES. PLEASE ENSURE FUTURE VOYAGE PLANS ARE CHECKED. CORRECTED OFFSET VALVE FROM 130M TO 18 2.42M INCREASED MAXIMUM SPEED FROM 29.4 KNTS TO 24 KNTS TO AVOID ANY FUTURE PROBLEMS WITH EXESSIVE SPEED. REMOVED ROCKET PORT DRIVER FROM VMS-3 \*NOTES-2 3X VL400DT COMPUTERS PENTIUM II 53MHZ VMS VER 4.6 WINNT 4.0 SP 5.0. RADAR X2 340 EDL DISPLAYS 3.04 SOFTWARE. STBD RADAR EGG SWAPPED OVERSIZED PICTURE REQUIRES ADJUSTMENT TOOL. CHIEF MATE REPORTED THAT WHILE TRACKEEPING THE FOLLOWING ALARMS WERE DISPLAYED AND A HARD RUDDER COMMAND GIVEN WITHOUT ANY ACCEPTANCE/ACKNOWLEDGEMENT/CANCEL BOX DISPLAYED.

PSR: 592673 Type: W SSC: HAMBURG MSE: SCHULZ Dt: 02-01-15

PSR Entry Dt: 02-02-05

Ship# 36645893

CHECKED SYSTEM AND FOUND FAULT AS REPORTED. RE-PROGRAMMED THE USER SAFETY CONFIGURATION BUT NO SUCCESS. PROGRAMMED NEW VOYAGE PLAN "TEST-UP" TO CHECK BUT SAME PROBLEM. TRIED SEVERAL THINGS WITHOUT SUCCESS. ONLY VAY IS TO RE-PROGRAM THE INTENEL SYSTEM CONFIGURATION, BUT THEREFORE MORE INFORMATION ABOUT THE SYSTEM IS NECESSARY. FOLLOW UP SERVICE WILL BE ARRANGED.

PSR: 607011 Type: W SSC: VLAARDINGEN MSE: DIJK Dt: 02-01-14

PSR Entry Dt: 02-06-24

Ship# 36645893

CHECKED VMS AND FOUND CONSTANT ALARM. DANGER AREA AHEAD. CHECKED ALL AND FOUND NO FAULTS IN THE SETUP AND NO TIME TO COMPLETE ALL THE SHIP'S SAILING TIME.

PSR: 563313 Type: I SSC: KOREA MSE: KOREA AGENT Dt: 01-12-19

PSR Entry Dt: 02-05-03

Ship# 36645893

INSTALLED VMS-VT SYSTEM AND CONNECTED ALL INPUT AND OUTPUT SIGNAL CABLES. ALSO WE'VE DONE UPGRADE.VMS VERSION. (VER 4.6) BECAUSE FOR A C-MAP. EXPLAINED TO SHIP'S OFFICERS FOR OPERATING EQUIPMENT DURING SEA TRIAL.